

Singapore Payroll Administration Guide





Introduction

The Payroll module helps you to compute the salary of your staff. In this document, we will run through the process of doing a payrun to generate the salary of your staff.

We will also cover other aspects such as how to generate bank and CPF files and how to release the payslip to the staff.

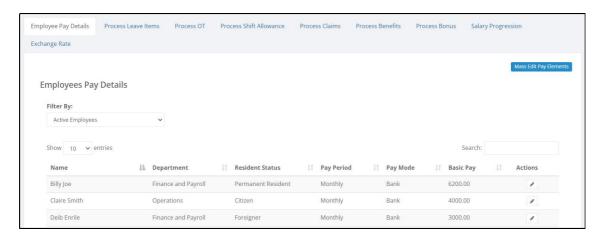
Administration

Administration - Employees Pay Details

Employee Pay Details will show you your employees' pay information. This is also the page that allows you to mass edit the pay elements or to use a template to upload pay elements.



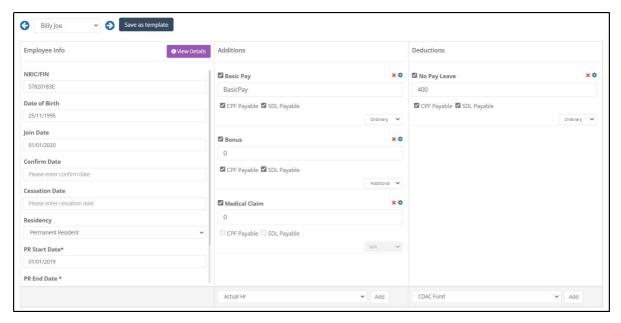
Step 3: You will see your staff's employee pay details.



Step 4: You can configure your staff's pay details by clicking the small pencil icon under the Actions tab.

Step 5: You will be taken to this page where you can update your staff's pay information. This is also where you can add/remove pay elements from the staff's pay information.







Step 6: You can enter information or small notes under the Remarks Box if you wish to.



Note: Remarks on Payslip was previously limited to 100 characters only but has been enhanced to 300 characters.

Step 7: Click on the button for any changes made.

To assign a Different Work Week for the staff



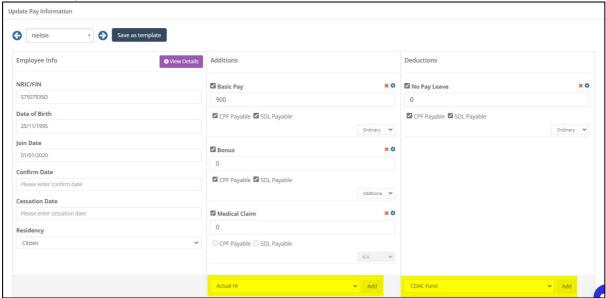
Step 2: Scroll down and look for Work Week field. Click on the dropdown arrow and choose the appropriate work week for the staff.





Step 3: Click on Save when done.

To add Pay Elements under the Additions or Deductions columns



Step 1: Click on the highlighted areas in the image above, choose the pay element you want to add, then please do not forget to click on the "Add" button.



Step 2: You can also use the Mass Edit Pay Elements Option. Which can be found on the Employees Pay Detail page:



Step 2A: Click on

Step 2B: Click on it one more time to show all the pay elements available in your system. This will bring you a page similar to the image below:





Step 2C: Input the values that you need to add under the appropriate pay elements for each user. The system will automatically save the data for you.

Step 3: Another option is to import pay elements, which can also be found on the Employees Pay Details page.

Step 3A: From the Employees Pay Details page, scroll down and click on

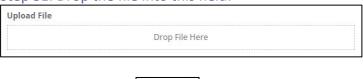


Step 3C: You will be getting an Excel file with the list of users in your system, all the pay elements available and remarks column wherein you can put the individual payslip remarks.

Step 3D: Complete the template with the necessary information, then save.

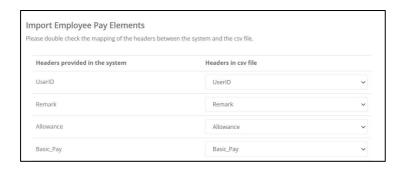
Step 3E: Drop the file into this field:

Import Pay Elements



Step 3F: Click on the button.

Step 3G: Once you click on the Import button, your page will change to the "mapping" function. Please double check the mapping of your data to avoid any errors in the import process.



Step 3H: Once you have verified the mapping of data, click on





Step 31: Confirm the import process by clicking on YES.

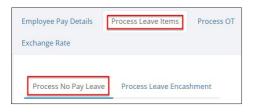


Step 3J: After importing, you can check on the details of your staff. All information included on the template will appear on each staffs' pay information.

Administration - Process Leave Items



Step 3: Click on "Process Leave Items" then go to "Process No Pay Leave" tab.



Step 4: Search the appropriate month for the No Pay Leave.



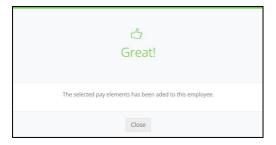
You should see this screen with a small write out of the key elements you would want to focus on.



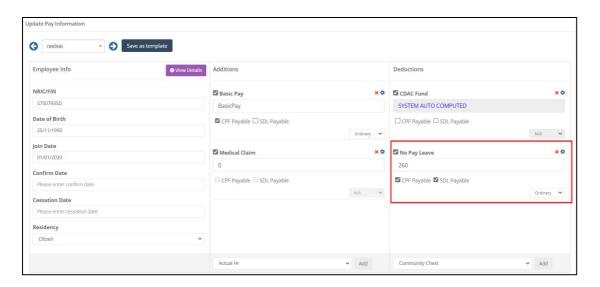
Step 5: To include the No Pay Leave as a deduction in the staffs' pay, click on the You should see this message appearing.







Step 6: Click on tab at the top and look for the staff that you have added the No Pay Leave Pay Element. Click on Deduction.



Process Leave Encashment





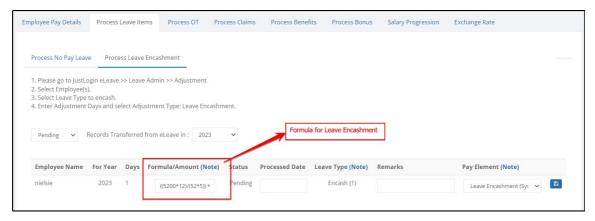
Step 3: Click on "Process Leave Items" then go to "Process Leave Encashment" tab.



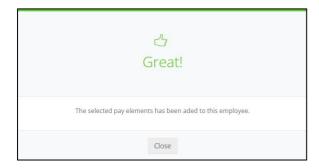
Step 4: Select the year.

Pending
Records Transferred from Leave in: 2022

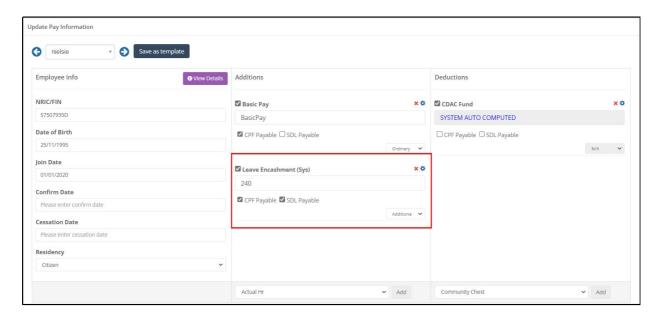




Step 5: Click on the icon to proceed. You should see the below message. Click on Close on Close



Step 6: To check whether the Leave Encashment has been successfully transferred, click on Employee Pay Details tab at the top. Look for the staff that you added the leave encashment. Click on the icon. You should see Leave Encashment added in the Additions portion.

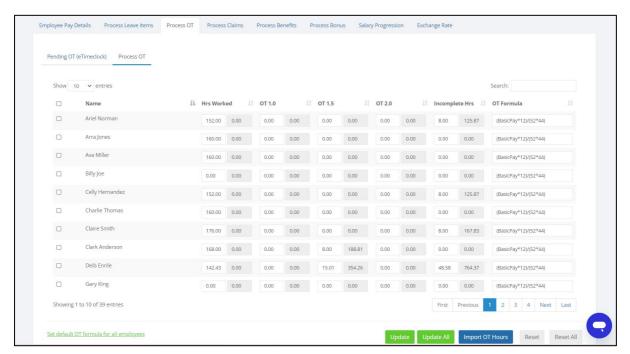




Administration - Process OT

After you had done the Pending OT, you can make the required amendment (if you wish) in the Process OT tab.



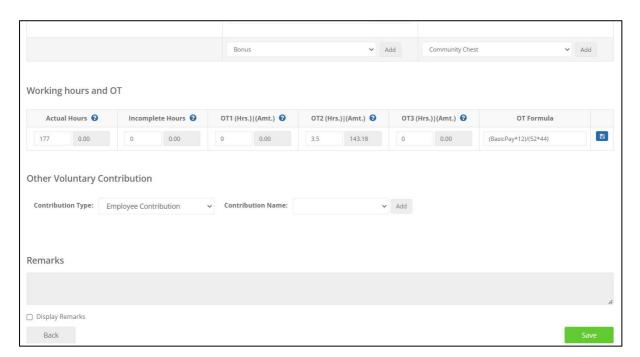


Step 5: Update the OT time accordingly, then click on

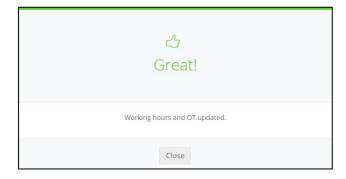




Step 6: To check that the OT data is transferred correctly to the employee, click on Employee Pay Details

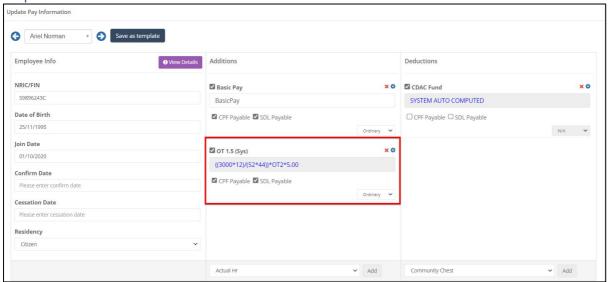


Step 8: Click on and the system will show you this message.





Step 9: You should see that the OT will be added onto the Additions column.



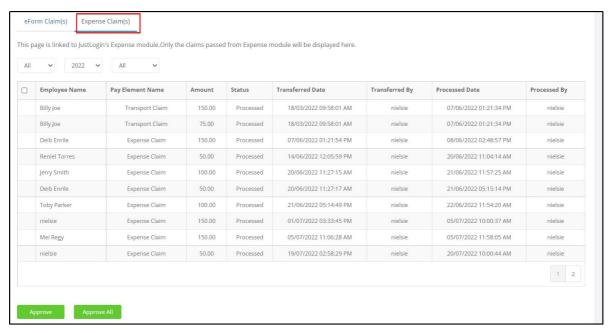
Administration - Process Claims

If your company subscribed to JustLogin eClaim (eForm), you can pull the claim information from eForm to Payroll and place those claims as part of the staff pay once the claims are reimbursed by the claim administrator.

To process claim, do the following:







Step 4: You can refine the list based on months or based on status.



Step 5: Select those claims you wish to approve approve all pending claims without selecting.

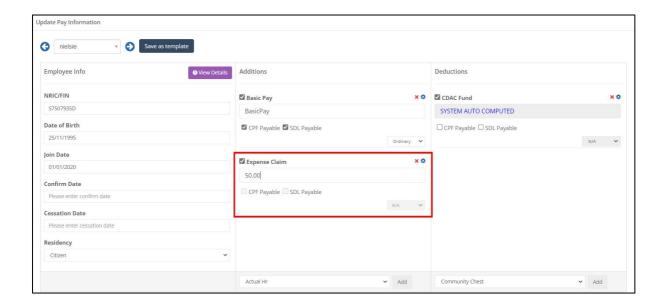
Check Processed Claim

You can check the system had successfully transferred the process claims to the staff by doing the following:



Step 4: Find the staff that you did the claim transfer on and then click on the icon. Check whether the transferred claim appears in the Additions column.



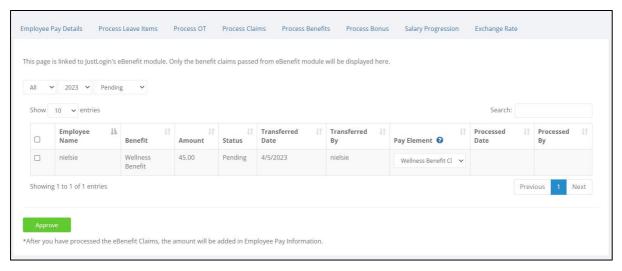


Administration - Process Benefits

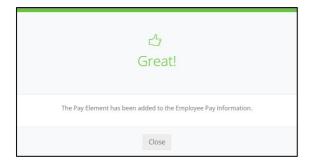
If your company subscribe to JustBenefit, you can import all the benefits claims from that to Payroll. To do that, we need to assume that the JustBenefit administrator had done the required transfer of the benefit claims to Payroll.

Process Benefits Step 1: Click on Administration Step 2: Click on Process Benefits Step 3: Click on Process Benefits You should see a list like the below.





Step 4: Select the record you wish to approve and click on button. You should see this message when the system has successfully approved the transfer.



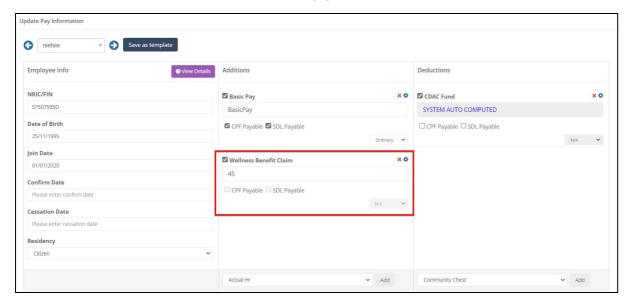
Check Approved Benefit Claims

You can do the following to verify that the Benefit claim had been successfully transferred.



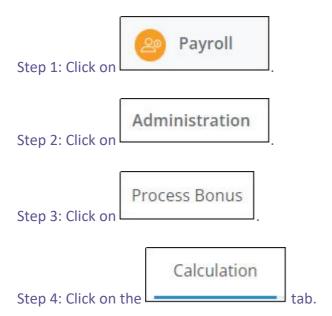
Step 4: Search for the staff and then click on icon. The claim should appear in the Additions column.





Administration - Process Bonus - Calculation

After you have done the setting, you can then proceed to use the setting you have saved to calculate the bonus for your staff.



Step 5: Select the option of whether to add Bonus with other pay elements or to add Bonus as an individual pay element for processing.





Step 7: Click on and the system will calculate the bonus based on the settings. Go through the calculation to ensure that the information is correct.

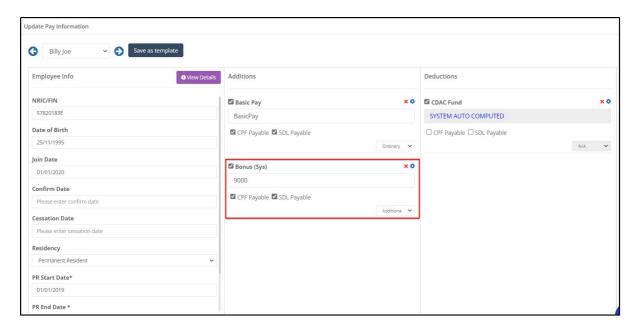


Check Bonus Transfer

You can check the bonus transfer by doing the following:



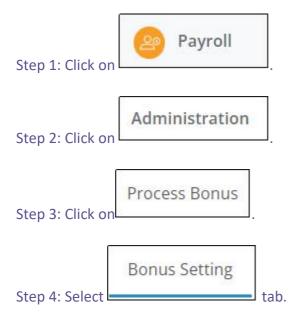
Step 4: Go to the staff you wish to check to ensure that the bonus is being added and click on the icon. You should see the Bonus (Sys) in the Additions column.





Administration - Process Bonus - Bonus Setting

You can use the Bonus Setting to set up bonus calculation formula and conditions. To access this setting, do the following:



Step 5: Set the settings accordingly. See below for the explanation.



NOTE:

For proration to work for new hires:



Those hired within the current year must have a confirmation date and the confirmation date has to be earlier than the bonus processing month



Administration - Salary Progression

The Salary Progression is useful when you need to change the staff salary. This is also the page which you can see the salary progression history.

Note: It is important effective date is correct to have correct pro-rated amount. You can also review his portion to see why the amount was pro-rated too.

Adding/Changing Salary

To change the salary of the staff, do the following:



Step 4: The system will show you the staff list.

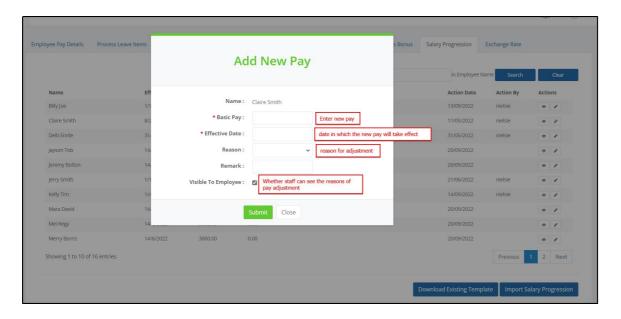
					Search For		in Employee Na	me Search		Clear
Name	Effective Date	Current Pay	Previous Pay	Reason		Remark	Action Date	Action By	Action	ns
Billy Joe	1/7/2022	6200.00	5700.00	Salary Adjustment			13/09/2022	nielsie		ø
Claire Smith	8/2/2022	4000.00	0.00				11/05/2022	nielsie		
Deib Enrile	31/5/2022	3000.00	5000.00				31/05/2022	nielsie		-
Jayson Tob	14/6/2022	3000.00	0.00				20/09/2022			•
Jeremy Bolton	14/6/2022	3000.00	0.00				20/09/2022			
Jerry Smith	1/1/2020	3000.00	0.00				21/06/2022	nielsie		
Kelly Tim	1/4/2022	2000.00	0.00				14/09/2022	nielsie		•
Mara David	14/6/2022	3000.00	0.00				20/09/2022			ø
Mei Regy	14/6/2022	3000.00	0.00				20/09/2022			
Merry Borris	14/6/2022	3000.00	0.00				20/09/2022		•	•
Showing 1 to 10 of 16 entries								Previous	1 2	Next



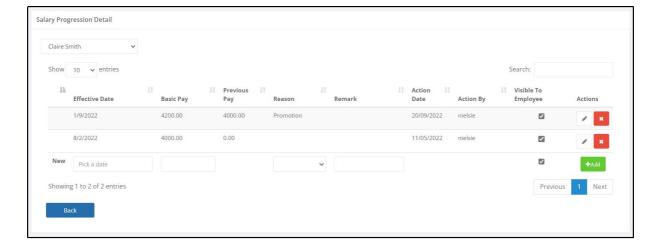
Step 5: Look the staff you wish to update the pay and click on the



Step 6: The following form will appear. Make the required changes.



Step 7: Click on Submit



Administration - Exchange Rate

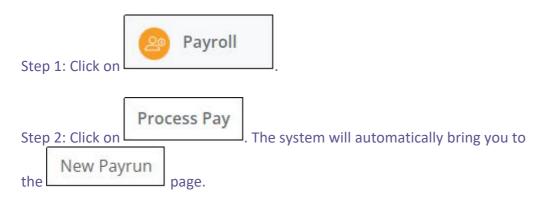
The exchange rate has to be manually input into the system. Additionally, the exchange rate will only do a calculation for the purpose of IRAS taxation. It does not convert the pay using the exchange rate that was input into the system.





Process Pay - New Payrun

The New Payrun page is where the payrun will be initiated in the system. You will need to complete the fields on this page before any payruns can be approved.

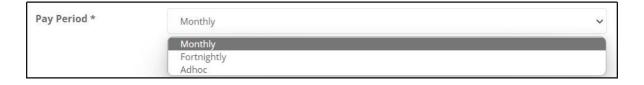


Step 3: Select the month you wish to do the payrun for.



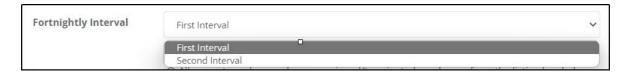
NOTE: For clients who are doing a back payrun, please ensure that you process the payrun from the beginning of the year, approve, and then move on to the next month. Payruns that were not done and approved sequentially from January (or the start of the Financial Year) to the present month will affect the Year-to-Date data plus the accurate calculation of CPF deductions.

Step 4: Select the Pay Period.





- Monthly you can only do one monthly payrun, per month, per staff.
- Fortnightly if you have staff who are getting paid on a fortnightly basis, choose this
 option. Another field will appear where you can indicate if it's the 1st or 2nd
 fortnightly interval:



• Adhoc - this can be used multiple times in a month.

Step 5: Select whether you wish to do the payrun for all or for specific employees through this option.



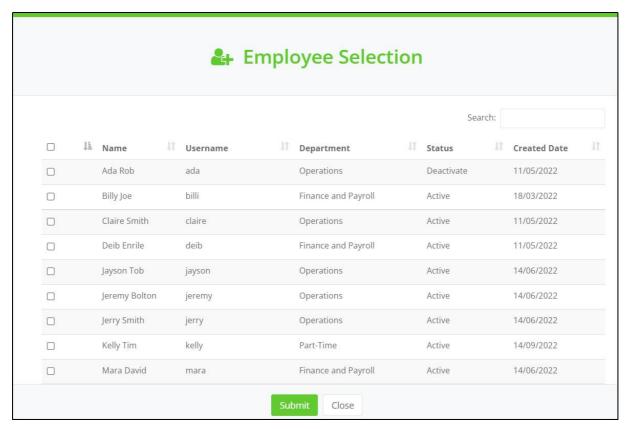
- All current employees plus any resigned/terminated employees from the listing box below - this option will allow you to choose from a list of active and deactivated employees whom you would like to be included in the payrun.
- All current employees excluding selected employees from the listing box below this
 will allow you to choose from a list of active employees whom you would like to
 be excluded from the payrun.
- Include only the selected employees from the listing box below allows you to choose from a list of active employees who will be included in the payrun.

Once you have chosen one of the options above, click on the icon beside the box, and then choose the users accordingly.

NOTE: If you would like to do the payrun for a specific department, you can choose the 3rd

option, click on the icon, and then from the pop-up box, type in the name of the department in the search field, so that all employees tagged to that department will appear and you can put a tick at the top-most box to choose all names.





Step 6: Select the option of how you wish to release the payslip.



- Manual Release requires you to manually release the payslip before the employees can receive their payslips.
- Immediately after approval once you approve the payrun, the system will automatically send out the payslip. Users will receive a push notification on their mobile apps that the payslip is available.
- Selected date after approval you can pre-approve the pay but will not release the payslip until your specified release date.

Step 7: (Optional) The remark field allows you to enter a remark to which would appear in the payslip.



Step 8: By default, this field will display the whole month if you choose the monthly pay period.





Step 9: Indicate whether the OT follows the Payroll Period. If not, uncheck the tick box and the system will ask you to define the date range for the OT period.



Step 10: Specify the payment date.



Step 11: To proceed with the payrun, click on



Approving Payrun in Payrun Progress

After you can start a payrun, the system will automatically bring you to the Payrun Progress. Alternatively, you may perform the following steps to access the Payrun Progress as well:

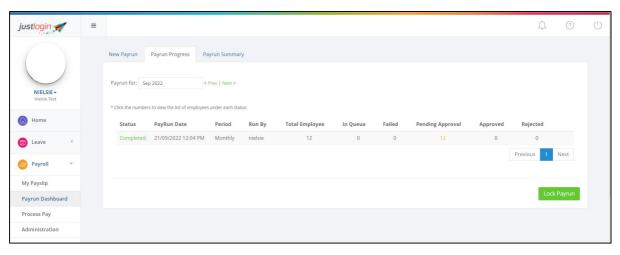


Step 3: Click on the Pie Chart.



Step 4: The system will automatically bring you to the Payrun Progress page.





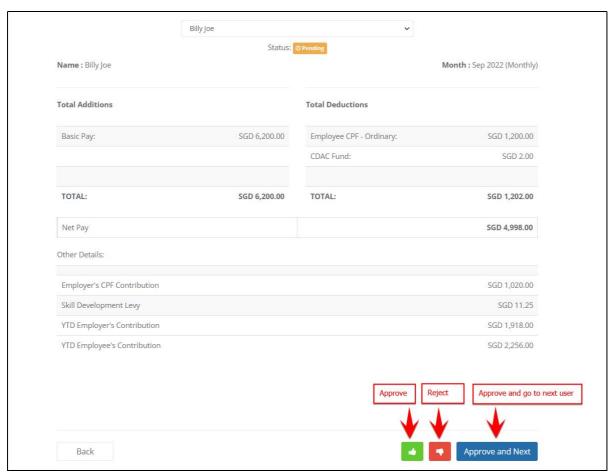
Step 5: Click the number at the Pending Approval column.



Step 6: You can click on the icon to see each individual staff payrun or you may click on the button to approve without going through the staff payrun.

Step 7: If you select the the system will show you the payrun of the staff you have selected. You can choose to delete the payrun, to approve, reject or to approve and go to the next staff.





Step 8: Once the payrun has been approved, you will notice that the status will change from Blue (Pending) to Green (Approved).



Deleting Payrun

Even after you have approved you will still be able to delete it. This is to ensure that you can modify if you make any mistake. See guide below:

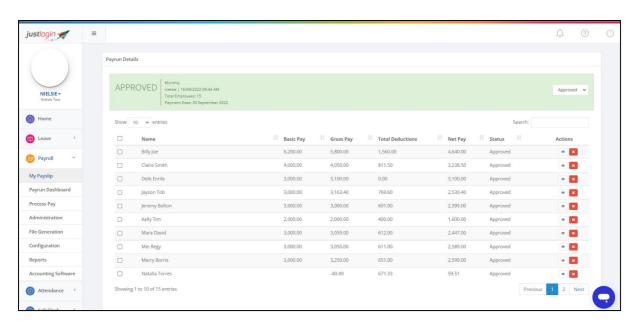




Step 4: Click on the number at the Approved column.



Step 5: You will see this page.



Step 6: Look for the staff whose pay you want to delete the payrun and then click on the to delete the payrun.

Step 7: The system will prompt you are you sure of the deletion. Click on system will show you the number of records you deleted at the Rejected column.

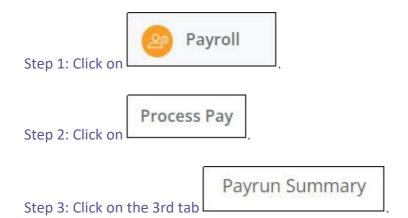




Payrun Summary - Release Payslip

If you have set the release of payslip to be manual, you will need to do the steps as described in this article.

NOTE: You can skip this step if you have selected the option to release the payslip immediately upon approval of the payrun or on a selected date after approval.





	l† Name	Pay IT Period	PayRun III Date	Approved IT By	ApprovedDate #1	Pay I1 Mode	Release 11 Status	Release 11 Date	Payment IT Date	I† Email	Cheque No	I
	Ariel Norman	Monthly	05/12/2022	nielsie	05/12/2022	Bank	Not released		29/01/2022	none@justlogin.com		
	Arra Jones	Monthly	05/12/2022	nielsie	05/12/2022	Bank	Not released		29/01/2022	none@justlogin.com		
	Ava Miller	Monthly	05/12/2022	nielsie	05/12/2022	Bank	Not released		29/01/2022	none@justlogin.com		
	Celly Hernandez	Monthly	05/12/2022	nielsie	05/12/2022	Bank	Not released		29/01/2022	none@justlogin.com		
	Charlie Thomas	Monthly	05/12/2022	nielsie	05/12/2022	Bank	Not released		29/01/2022	none@justlogin.com		
	Clark Anderson	Monthly	05/12/2022	nielsie	05/12/2022	Bank	Not released		29/01/2022	none@justlogin.com		
	Gary King	Monthly	05/12/2022	nielsie	05/12/2022	Bank	Not released		29/01/2022	none@justlogin.com		
	George Moore	Monthly	05/12/2022	nielsie	05/12/2022	Bank	Not released		29/01/2022	none@justlogin.com		
	Gladys Smith	Monthly	05/12/2022	nielsie	05/12/2022	Bank	Not released		29/01/2022	none@justlogin.com		
howing	g 1 to 9 of 9 entri	es								Previou	s 1 N	lext
ate Payr	ment Date						R	elease	Release All	Resend Payslip R	esend All Pa	ays

Step 4: (Optional) If you are paying someone by cheque, you can enter the Cheque No. on the column provided. Click on the to save the cheque number.

Step 5: To release the payslip to all the staff in the list, click on

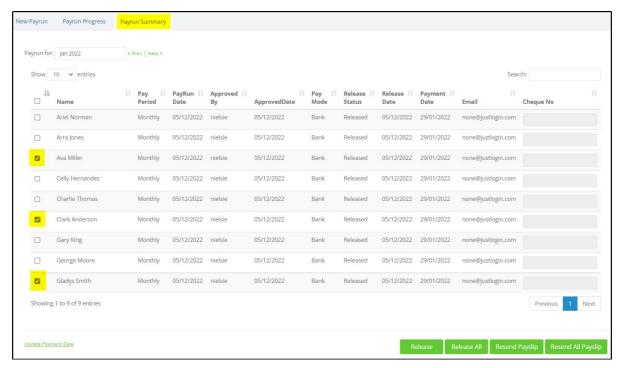
Alternatively, select the name/s you need the payslip to be released to, and click on the button. The staff should receive the payslip almost instantly.

RESENDING THE PAYSLIP

Resending the payslips to all or some of your staff can be done on the Payrun Summary page, as well. If you wish to do so, please follow the steps below:

Step 1: On the Payrun Summary page, please put a tick beside the name/names of the staff you wish to resend the payslips to:





Step 2: Click on either

Resend Payslip
or

Resend All Payslip
button

File Generation - CPF

You can use the File Generation CPF to generate the CPF file for submission after you've processed and approved the payrun.

To do that, follow these steps:



Step 2: Click on _____. By default, you will automatically directed to the CPF page.

Step 3: Select the month which you wish to run the CPF

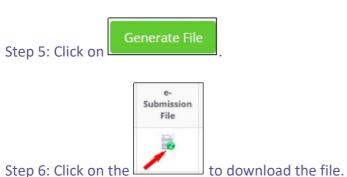
CPF eSubmission Period Sep 2022

The default is the current month.



Step 4: Enter the rest of the information required. Note that if you have GIRO arrangement, please ensure that you do not enter the amount





Step 7: Login to CPF and then upload the file to CPF.

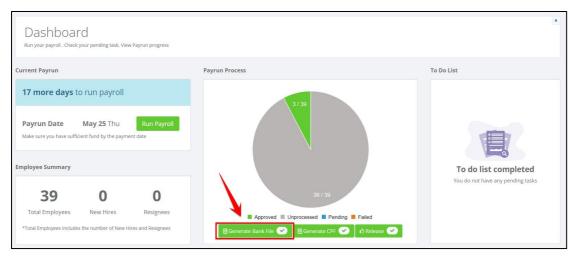
File Generation - Bank File

This article will show you how to generate a bank file. The bank file is a file to which you will provide your company's bank the instruction to transfer salary from your company's bank account to the staff.

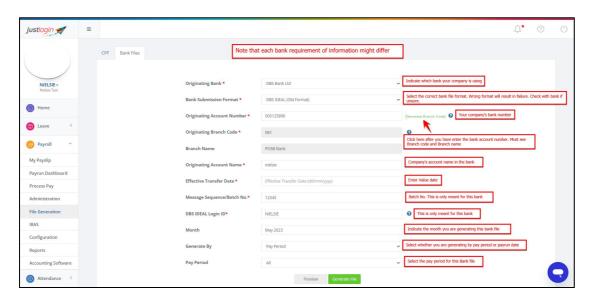
The steps are:





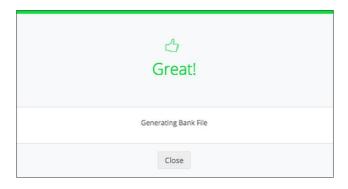


Step 4: Enter all the relevant information. Note that different banks would require different information. If unsure, kindly check with your company's bank.



Step 5: Click on to generate the bank file. You should see this message to inform you that the system has started generating the bank file, You can click

on and wait for the file to be generated.





Step 6: Once completed, you should see something like this.

Process Date	Process By	Month	Year	Originating Bank	Branch	Account No.	Account Name	Transfer Date	Total Employee	Total Amount	Status	Success	Failed	Bank File
3/5/2023 12:17:52 PM	nielsie	May	2023	DBS Bank Ltd	POSB Bank	005125896	nielsie	31/5/2023	3	8,364.53	Completed	3	0	S

Step 7: (Optional) If you wish to check all the amount and the staff's bank information, click

on ______. The system will display the staff names, their bank accounts and the amount that will be transferred to them.

Step 8: Click on to download the file. NOTE: Please do not rename the file you have downloaded. It is also recommended that the downloaded file is not opened so as to avoid it from being accidentally modified.

Step 9: Login to your bank portal and upload this file to the bank.

Reports

Reports allow you to generate the reports in Payroll.

Generating Reports

Preview

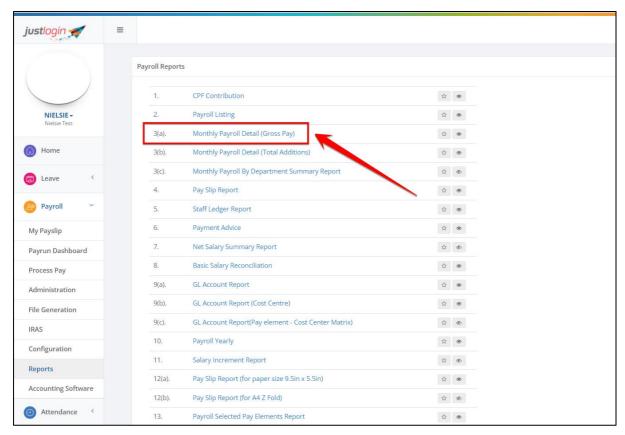
The steps in using Reports are:

Step 1: Login as the payroll administrator.



Step 4: Click on the name of the report that you want to run.





Step 5: Click on report and the system will start to generate the report.

Step 6: Click on to print to PDF or click on the to export the report to another format such as CSV or Excel.

Bookmark Reports

You can bookmark the reports that you need to constantly used. To do that, do the following:

Step 1: Login as the payroll administrator.



Step 4: At the report that you wish to bookmark, click on the 🔯 . You will notice that that report will move all the way to the top and the 🔯 will change to



Payrun Dashboard

Step 5: If you click on ______, you will see that the report will be placed in the Payroll Reports Section.

