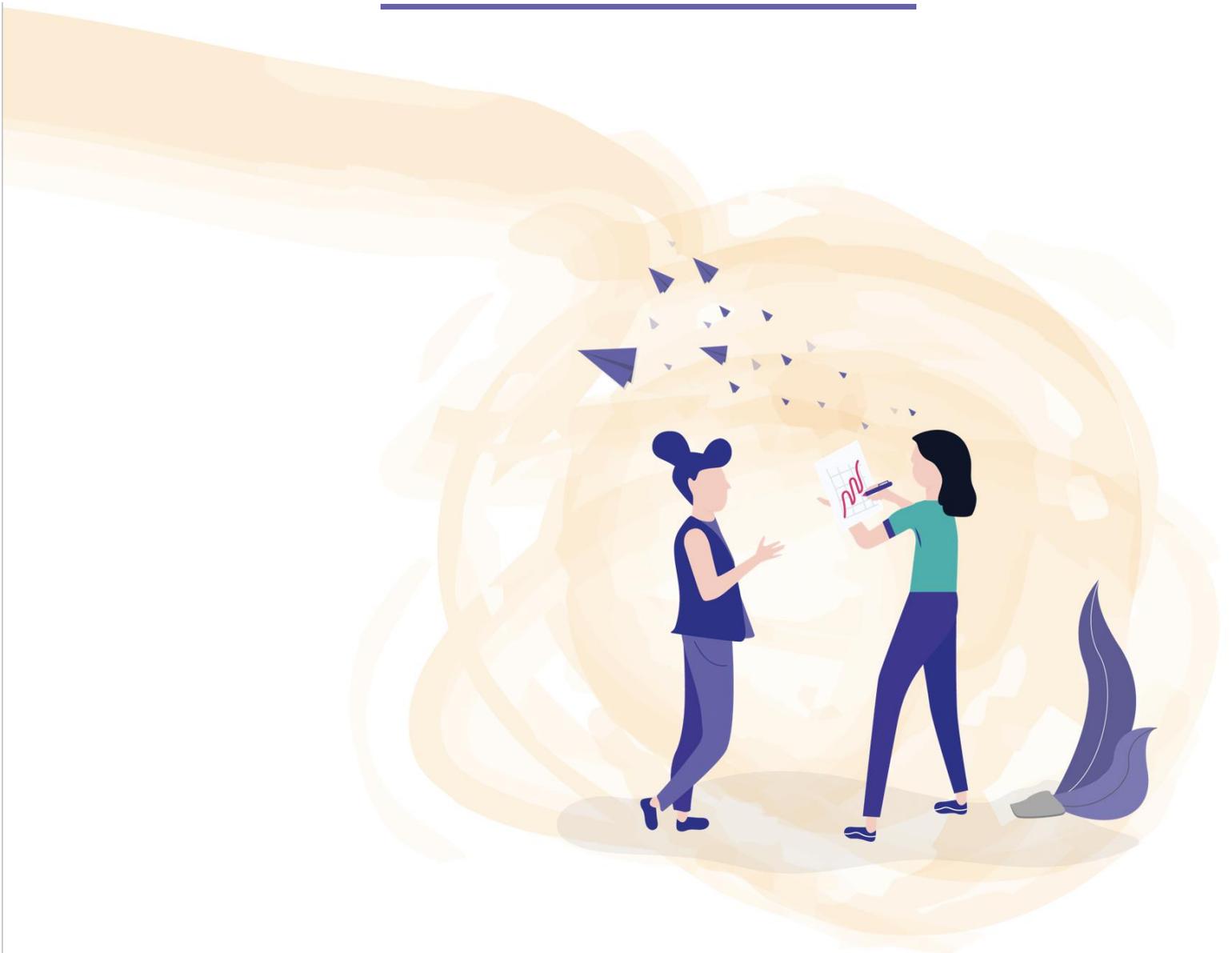




Login using SingPass QR Code User Guide



Introduction

The SingPass QR code login will allow users to login using the SingPass Mobile App instead of having to remember their password. The guide will show the users how to set this up.

Steps

Justlogin User - My Settings

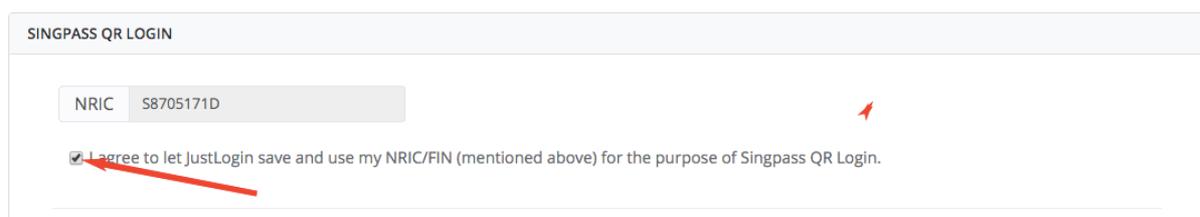
Step 1: User has to login to Justlogin

Step 2: Click on the down arrow beneath the name, click at **My Settings**



Step 3: Click at the SingPass QR Login

- If Payroll module is subscribed, the NRIC is prefilled and extracted from employee's Pay Detail, thus this field is non-editable
- If Payroll module is not subscribed, the NRIC field is opened for employee to key in directly on screen

A screenshot of the "SINGPASS QR LOGIN" form. At the top, the title "SINGPASS QR LOGIN" is displayed. Below the title is a form with a label "NRIC" and a text input field containing "S8705171D". A red arrow points to the right side of the input field. Below the input field is a checkbox that is checked, with the text "I agree to let JustLogin save and use my NRIC/FIN (mentioned above) for the purpose of Singpass QR Login." A red arrow points to the checked checkbox.

Step 4: Check on the checkbox agreeing Justlogin to use the user NRIC



Activate

Step 5: Click on



Mobile App Installation

Step 1: Launch App Store or Play Store on your mobile and search for the SingPass Mobile app.

Step 2: Install the program

Step 3: Once install, launch the program

Step 4: The first page user will see is the **Grant Permissions** page. Click on **OKAY**

Step 5: Allow SingPass all the permission of making phone calls and accessing photos, media and other files on device

Step 6: Allow Enable drawing over app

Step 7: The system will then show users some messages. User can proceed by clicking on the next and the last page will show the user the **Get started with SingPass**.

Step 8: The user will be directed to the SingPass login page.

Step 9: The user need to enter their NRIC or FIN number

Step 10: Then the user will need to authenticate themselves using their SingPass password

Step 11: If correctly entered, the app will show that it has confirmed the identity of the user. Click on **Continue**

Step 12: The user will be asked to enter a new 6-digit SingPass passcode for the app

Step 13: The user will then be asked to re-enter the same passcode

Step 14: (Optional) The app might prompt whether you want to use fingerprint for access. This would depend on the user's phone whether it support fingerprint

Step 15: The user can click on the **Done** button



Login to Justlogin using Singpass

Assuming everything is set up properly, the user can now use the SingPass to login as oppose to using password.

To do that, they need to

Step 1: Go to www.justlogin.com and click on the **Login** button as usual

Step 2: The login screen should look something like this with a SingPass QR code appearing.

A screenshot of the JustLogin login page. The page is divided into two main sections. On the left, there is a standard login form with the title "Login to your account". It contains four input fields: a username field with "jasontrg14", a name field with "jason", a password field with three dots, and a language dropdown menu set to "English". Below these fields is a green "Login" button and a link that says "Forgot my password". On the right, there is a section titled "Or login via Singpass". It features a large QR code with the SingPass logo in the center. Below the QR code, the text reads "SCAN WITH SINGPASS MOBILE APP TO LOG IN". At the bottom of this section, there is a link that says "Don't have SingPass Mobile? Find out more." The entire page is framed by a thin, multi-colored horizontal bar at the top.

Step 3: User need to launch the SingPass app on their handphone.

Step 4: Select the **SCAN** option

Step 5: Once the QR code is scanned the app will show you that you are logging into Justlogin. The system will show the user the date and time. The user simply has to click on the **Yes** button

Step 6: The system will then prompt the user for the SingPass passcode or fingerprint for verification.

Step 7: Once done, the user will be then login to Justlogin.